



Virtual Intelligence Providers, LLC

J.D. EDWARDS END USER SUPPORT

VIP has worked various ERP engagements, gaining significant experience and knowledge with different companies and technologies.

These include numerous Fortune 500 companies such as Pennzoil, IBM, Shell, Baker Hughes, CEMEX, Royal VOPAK and others.



We are here to create your solutions.

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Virtual Intelligence Providers, LLC provides end user solutions for enterprise resource planning (ERP) systems. Our services are designed to ensure successful implementations of end user support. We recognize technological changes have an indispensable human aspect in ensuring success. In order to obtain the maximum return of your J.D. Edwards investment, appropriate measures must be taken to enable employees to adopt the new technology and quickly become proficient end users.

Our focus at VIP is to maximize end user performance while using the technology. We specialize in providing solutions for the end user. Our professional services include training, end user support in carrying out their tasks, and change communication. Our customized service offerings ensure that our clients maximize their return on investment of the J.D. Edwards system.

J.D. Edwards Specialists

VIP's approach is to provide end user support for implementation and maintenance of software applications such as J.D. Edwards. Within VIP's J.D. Edwards practice, our consultants have experience working with all software versions including OneWorld. We stay up-to-date on the methods and training technology. We have created our own set of tools to aid J.D. Edwards' end users.

The VIP Advantage

At VIP, our mission is to continuously improve the performance of our clients' personnel. When our clients choose us to design and implement their end user support programs for J.D. Edwards, they obtain total access to the exclusive assets of VIP:

- **Proven methodology**

Our methodology is the process by which we offer end user support to give complete solutions to our clients. It covers the entire life cycle of an implementation.

- **Knowledge**

VIP has developed, over time, a knowledge library through our experiences with J.D. Edwards' implementations. The library is the development source for all end user products. It consists of documents and data that cover all the aspects of the functionality, roles and J.D. Edwards processes.

- **Personnel**

Highly enabled and motivated with global experience. These assets are leveraged for each of the projects we undertake and enable the client to more rapidly realize their return on investment.